

## **i** Important notice to our valued clients during the COVID-19 crisis

Our job is to keep our guests and crew safe. Now more so than ever during the COVID crisis. **Please ensure you arrange for a PCR or antigen test within 7 days of boarding. We will also be providing complimentary antigen testing before boarding. This is required for your safety and that of our crew.** If you test positive in Cabo, we will arrange for a medical diagnosis and if the virus is active, you are required by law to go into 14 day quarantine. Per CDC guidelines, if you test positive and are asymptomatic it is recommended that you get a second test. A false positive could occur in which case you will want the retest results. IF you do test positive, we require a doctor's note or medical report confirming the diagnosis, and you will receive a full credit towards a makeup trip on a later date of your choice. All of our crew members are regularly tested, both on and off the boat. Please read COVID FAQs [here](#).

Please bring your printed results, and your temperature log with you for pre-boarding check-in. Medical staff from the hospital will be at SeeCreatures at 4 pm to carry out the testing before your departure. **Guests need to be at SeeCreatures by 4 pm on the day of boarding for liveaboard trips.** It will take a bit of time to conduct the testing while keeping everyone socially distanced, so being there on time is important in order to get the lab results back before the ship sails.

---

The following practices are based on the International Maritime Organization (IMO) requirements for joining a ship. Compliance is mandatory on Nautilus ISM safety management system certified ships. Please call or email our operations desk with any questions, comments or concerns...

### **General Measures**

- Comply with standard infection protection and control precautions related to hygiene:
  - e.g. hand-washing using the 20-second hand-washing rule with hot water and soap
  - Use of hand-sanitizer
  - Avoid touching your face, particularly eyes, nose, mouth with your hands to prevent from getting infected
  - Cough/sneeze into the bend of your elbow
  - If you use a tissue, discard of it properly and wash/sanitize your hands immediately etc.
- Avoid close contact with anyone who is or appears unwell or shows COVID-19 symptoms (e.g. cough, fever, etc.).
- Maintain a WHO recommended social distance of at least 1 metre (3 feet) between yourself and others.
- **Please Wear a mask. We request that guests please wear masks as much as possible onboard. Social distancing including additional dive skiffs, staggered meal times and briefings. Masks are mandatory when social distancing is not possible or when on the dive deck or dive skiffs.**
- Avoid shaking hands, do not share food, drink, utensils etc.

### **Preboarding Guidelines: before you leave your place of residence**

- **Please ensure that you arrange for a COVID PCR-test within 7 days of boarding. Please bring your printed results, and your temperature log with you for pre-boarding check-in.**
- Be sure to monitor your health before leaving to travel to join us on the ship.
- Inform us if you have tested positive for COVID-19 or show any symptoms before leaving to travel to join the ship.
- Make arrangements to bring the necessary personal protective equipment (PPE) sufficient to cover the period of travel to the ship.

## **Practices while at the airport/ on the aircraft:**

- Arrange transportation to/from the airport that minimizes contact with other persons, such as trusted private provider. Avoid using public transportation.
- Wear PPE as instructed for the duration of travel as far as practicable (e.g. mask and gloves, etc.)
- Carry and handle your own luggage to the extent possible.
- Keep all relevant documents required for travel, in a bag or compartment that can be easily accessed to be disinfected later.
- Maintain social distancing onboard the flight when possible, and sit with appropriate seat spacing, as arranged by the airline or cabin crew on board the aircraft.
- Limit exposure to aircraft crew during in-flight service and other passengers when using the facilities when possible.

## **Local hotel stay:**

- Pay special attention to social distancing, hygiene and PPE requirements at the hotel.
- Maintain temperature checks twice daily and keeping a record.
- Continue to handle your own luggage at the hotel.
- Consider declining daily room cleaning service.

## **Prior to boarding one of our ships**

- Properly dispose of any single-use PPE used during travel (only that which cannot be washed/disinfected).
- We will provide complimentary health checks before boarding (e.g. having your temperature taken at the time of embarkation, reviewing mandatory temperature records, being tested for COVID-19 if suitable test kits are available etc.)
- Please wear a mask.
- We will arrange for disinfection of your luggage and dive gear at our hospitality suite.

## **Onboard our ships**

- Practice shipboard self-distancing (SSD), as far as possible, that might include:
  - Avoiding all non-essential contact or close proximity with others on board
  - All spaces on the ships including your stateroom will have been disinfected with vital oxide application by fogging machines. Minimum 1 week hold time.
  - Staggered meal service, dive and safety briefings, dive times.
  - Please wear a mask. We require guests to wear masks as much as possible onboard.
  - We will issue sanitized individual second stage regulators on all white shark trips.
  - Option to decline or limit daily room cleaning service.
  - Crew assistance with buffet meal service and drinks.
  - Use the designated space for your equipment

## **Disembarkation:**

- Wearing appropriate PPE and disposal of single-use PPE worn onboard prior to disembarkation.

Your health and safety are our primary concern. To safeguard the health of everyone onboard, we are required to collect a true and accurately completed temperature log from each guest, crew or shoreside worker before they can board one of our ships.

**Name:** \_\_\_\_\_

**Trip Date:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

|                                | <b>Morning<br/>Temperature check</b><br><small>*Please write measured body temperature below (i.e. 37 °C)</small> | <b>Afternoon<br/>Temperature check</b><br><small>*Please write measured body temperature below (i.e. 37 °C)</small> |
|--------------------------------|---|---|
| <b>7 days</b> before departure |   |   |
| <b>6 days</b> before departure |   |   |
| <b>5 days</b> before departure |   |   |
| <b>4 days</b> before departure |   |   |
| <b>3 days</b> before departure |   |   |
| <b>2 days</b> before departure |   |   |
| <b>1 day</b> before departure  |   |   |

Please call or email our operations desk if your temperature is higher than normal. Don't worry. We will work through it with you. Contact us at **+1 604-241-1819** or **info@nautilusdive.com**